



TRACK.PORTOFVIRGINIA.COM

N4 TRACKING

ACCESS THE SITE - BROWSERS



Safari



Chrome



Firefox



**Internet
Explorer**

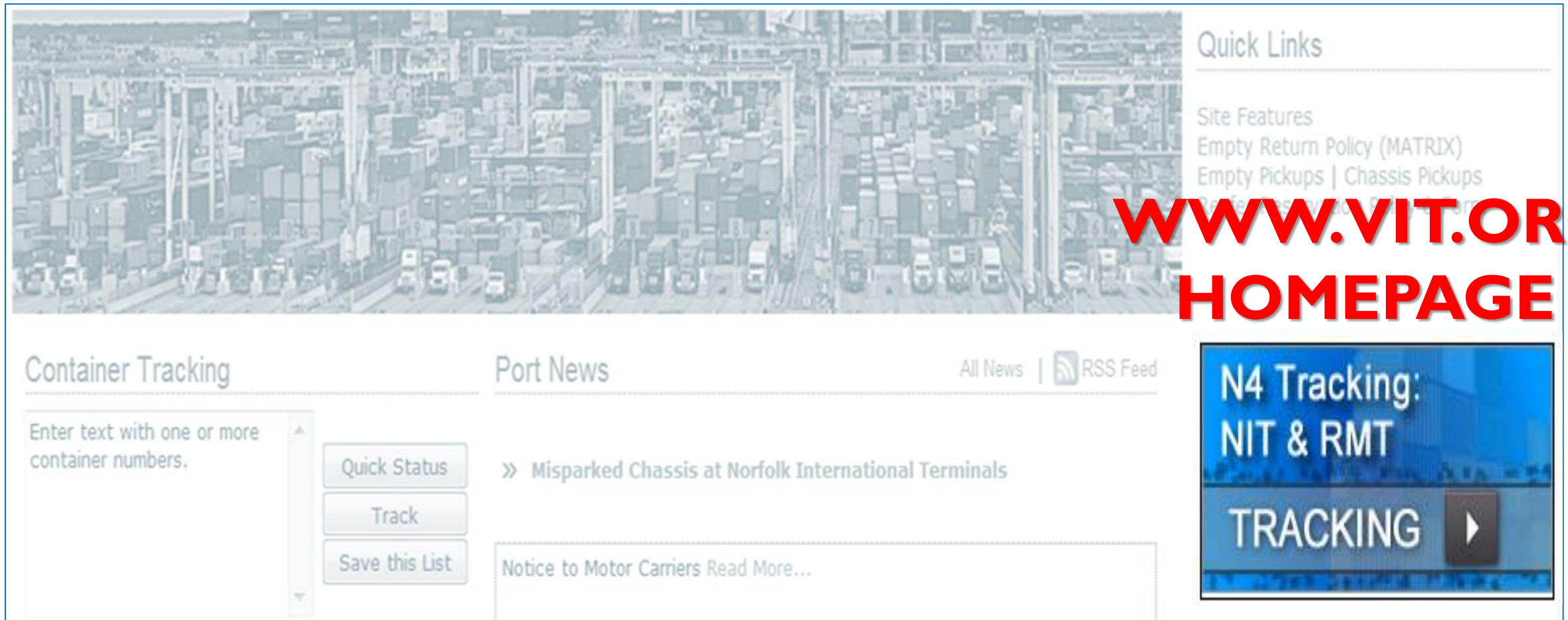
Version 9

Version 10

Version 11

NOTE: Compatibility mode suggested for IE Version 11

ACCESS THE SITE - LINKS



The screenshot shows the homepage of the N4 Tracking website. At the top, there is a large banner image of a busy port with many shipping containers and cranes. Overlaid on the right side of this banner is the text "WWW.VIT.ORG" in large red letters, with "HOMEPAGE" in slightly smaller red letters below it.

Below the banner, the page is divided into several sections:

- Quick Links**: A section on the right side of the banner area.
- Site Features**: A list of features including "Empty Return Policy (MATRIX)", "Empty Pickups", and "Chassis Pickups".
- Container Tracking**: A section on the left side with a text input field labeled "Enter text with one or more container numbers." and three buttons: "Quick Status", "Track", and "Save this List".
- Port News**: A section in the middle with a link "» Misparked Chassis at Norfolk International Terminals" and a "Notice to Motor Carriers Read More..." link.
- All News | RSS Feed**: A link to the news section and an RSS feed icon.
- N4 Tracking: NIT & RMT TRACKING**: A blue button with a play icon, located at the bottom right.

ACCESS THE SITE - LINKS

TRACKING PAGE RIGHT COLUMN



Motor Carrier Appointment System

APMT - Navis Express Web Access

NIT - e-Modal

Empty Return Policy (Matrix)

ACCESS THE SITE - ADDRESS



USE THE ADDRESS BAR



HOME

N4 Terminal Operating System Public Access Portal

Track your containers at the Port of Virginia facilities running on the N4 Terminal Operating System.

[Track now »](#)

Have Questions?

Check out our support section with instructions on how to submit queries and understanding the results.

[Support »](#)

Glossary of Terms

Confused about new terms used by the N4 Terminal Operating System?

[Learn more »](#)

www.vit.org website

Use the www.vit.org website for the below items:

To look up container history prior to a facility's N4 go-live date or track a containers at facilities on the IKE or Express System | Submitting waybill requests for non-hazardous containers to Virginia Inland Port in Front Royal, VA | The Empty Return Policy (Matrix)

[Take me there »](#)

TRACKING

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Tracking

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TRACKING - VISIT STATE

Visit State	Description
Advised	A unit that is incoming but not certain to arrive at the facility, such as a unit created via an EDI message
Active	The current live use of a unit for a facility. The unit can be located on an inbound carrier, in the yard at the facility or on an outbound carrier
Departed	A unit that departed a facility on an outbound carrier
Retired	<p>A special state that indicates that the unit visit life cycle ended at the facility. For example, when you stuff an empty unit, N4 retires the unit and creates a new full unit. Similarly, if you attach or bundle a unit to another primary unit, N4 retires the attached unit</p> <p>When tracking containers by Unit Visit they will be grouped by Visit State</p>

TRACKING - VISIT STATE

UNIT VISIT STATES

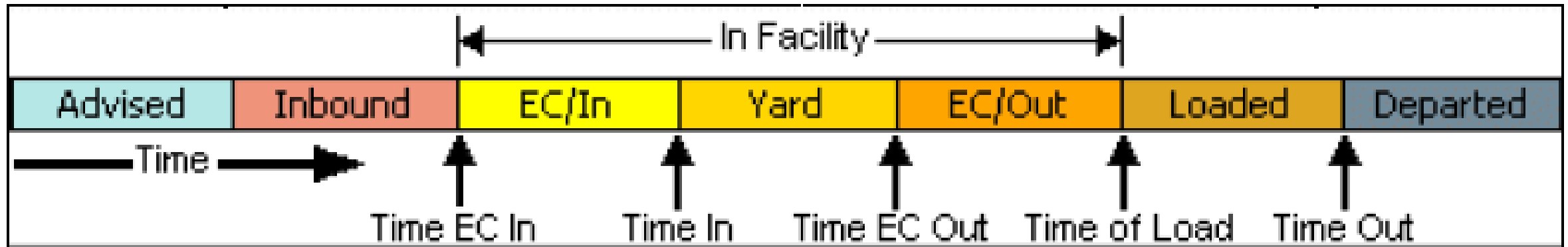


TRACKING - TRANSIT STATE

Transit State	Description
Inbound	Incoming and certain to arrive, such as a pre-advised unit or a unit created via a stowplan EDI message
EC/In	Received or discharged, but not yet in a yard position (Vessel or Gate)
Yard	Currently in a yard position. N4 records the Time In for a unit when it enters this state
EC/Out	In progress towards delivery or loading (EC-Equipment Control)
Loaded	Is loaded on an outbound carrier

TRACKING - TRANSIT STATE

UNIT TRANSIT STATES



TRACKING - UNIT VISIT

- A unit can be a single piece of equipment or any combination of equipment
 - Container and chassis moving as a single entity
- Units are identified by the primary equipment ID which is usually the container number
- Each unit visit displays as a separate record in the result for Unit Visit tracking

TRACKING - UNIT VISITS

Tracking

Container

Chassis

Gate Transaction #

Booking/EDO

Bill of Lading

Trucker SCAC

License Plate

Container Numbers

Non-Standard Equipment Numbers

Enter container numbers: (filtering & check-digit calculation enabled)

MOTU0733790 CLHU8463425 MSCU7152450

Limit 50 Containers

Get Unit Visits

Enter equipment numbers **separated by commas:**

TLXZ413702

Limit 25 Equipment

Get Gate Transactions

For Date:

Going Back

1

▼

Day(s)

Clear

TRACKING - UNIT VISITS

Visit States

Visit State: Active



NYKU8420781

40'-8'6" DR

NIT

NYK

Import

Yard

NYKLINE

Visit State: Advised



NYKU4253393

40'-9'6" DR

NIT

NYK

Import

NYKLINE

Visit State: Departed



NYKU4253393

40'-9'6" DR

NIT

NYK

Import

NYKLINE

Visit State: Retired



NYKU4253393

40'-9'6" DR

NIT

NYK

Import

NYKLINE

TRACKING - UNIT VISITS

Categories

Visit State: Active



NYKU8420781

40'-8'6" DR

NIT

NYK

Import

Yard

NYK LINE

Visit State: Advised



NYKU4253393

40'-9'6" DR

NIT

NYK

Export

NYK LINE

Visit State: Departed



NYKU4253393

40'-9'6" DR

NIT

NYK

Storage

NYK LINE

Visit State: Retired



NYKU4253393

40'-9'6" DR

NIT

NYK

Import

NYK LINE

TRACKING - UNIT VISITS

Impediments:
REQUIRED
permissions
and **ACTIVE**
holds that
prevent any
unit event.

Unit # ▼

Ascending ▼

Sort

Stops?:
☒ Vessel ☒ Road ☒ Rail

Impediments: **RAIL NOT READY**

HOLD: LINE DEFAULT

HOLD: CUSTOMS DEFAULT

TRACKING - UNIT VISITS: SORTED

Visit State: Departed				Sort by: Last Move ▾ Descending ▾ Sort			
<input type="checkbox"/>	NYKU3554155 Chassis: TRLZ120376	20' - 8'6" DR NYK LINE	NIT NYK Import	Created: 06/06/2014 12:44 Dwell: 5	Last Move: 07/15/2014 15:03	Time In Yard: 07/10/2014 17:50	Time Out: 07/15/2014 15:11
<input type="checkbox"/>	MSCU7152450	40' - 9'6" DR MSC	RMT MSC		05/30/2014 11:14	EC-In Time: 05/20/2014 10:27	Time In Yard: 05/20/2014 10:27
<input type="checkbox"/>	MSCU7152450 Chassis: TRLZ401167	40' - 9'6" DR MSC	RMT MSC		02/17/2014 09:37	Time In Yard: 02/06/2014 09:18	Time Out: 02/17/2014 09:37
Visit State: Retired				Sort by: Unit # ▾ Ascending ▾ Sort			
<input type="checkbox"/>	MSCU7152450	40' - 9'6" DR MSC	NIT MSC Export	Created: 05/20/2014 10:27 Dwell: 0	Last Move: 05/30/2014 12:15	EC-In Time: 05/30/2014 14:49	Time In Yard: 05/30/2014 14:49
<input type="checkbox"/>	MSCU7152450	40' - 9'6" DR MSC	RMT MSC Storage		Created: 02/24/2014 14:38 Last Move: 02/24/2014 14:38	EC-In Time: Time In Yard: 02/24/2014 14:38	Dwell: 85

Always verify how you are viewing the data. These Visit States are sorted in different ways.

TRACKING - UNIT VISITS: SORTED

Sort by: Unit # Ascending Sort

Unit #
Chassis #
Length
Height
Type
Facility
Line Op
Category
EIR/Transaction #
Time Created
Time In
EC-In Time
Last Move
Dwell

Ascending
Descending

Sort Options

TRACKING - UNIT VISITS

Visit State: Departed

<input type="checkbox"/>	TCNU5456730	40' 9' 6" DR	RMT	MSC	Export
<input checked="" type="checkbox"/>	TCNU5456730	40' 9' 6" DR	RMT	MSC	Storage
<input type="checkbox"/>	TCNU5456730	40' 9' 6" DR	RMT	MSC	Import

Chassis: YMLZ423334

Chassis: HLC 785166

Unit Details - TCNU5456730, Departed, Created: 05/29/2014 10:25

Equipment

Unit Nbr	TCNU5456730
Chassis Nbr	
Type ISO	4510
Last Move	06/02/2014 10:57
Seal 1	7132713

Status

Position	VESSEL-64EX-14527E-180282
T-State	DEPARTED
Frght Kind	FCL
Line Op	MSC
Weight (lb)	60,700
Booking Number	038CH11009760

Transit

Category	EXPORT
POD	United States (APM)
Time In	05/29/2014 10:25
Time Out	06/02/2014 12:00
IB Carrier	Truck-DA7234
OB Carrier	Vessel-64EX-14527E

Move History

LOAD	2014/06/02 10:57	From: YARD-RMT	To: VESSEL-64EX-14527E-180282
RECV	2014/05/29 10:25	From: TRUCK-DA7234	To: YARD-RMT

Non-Move History

UNIT_PROPERTY_UPDATE	Applied: 06/16/2014 09:47	Note: Sparcs Details Updated
UNIT_RECTIFY	Applied: 06/16/2014 09:47	Note:
UNIT_RETIRE	Applied: 06/02/2014 15:13	Note:
UNIT_RECTIFY	Applied: 06/02/2014 15:13	Note:
UNIT_PROPERTY_UPDATE	Applied: 06/02/2014 15:13	Note: Sparcs Details Updated

TRACKING - UNIT VISITS

Unit Details - TCNU5456730, Departed, Created: 05/29/2014 10:25

Equipment	Status	Transit
Unit Nbr TCNU5456730	Position VESSEL-64EX-14527E-180282	Category EXPORT
Chassis Nbr	T-State DEPARTED	POD United States (APM)
Type ISO 4510	Frghit Kind FCL	Time In 05/29/2014 10:25
Last Move 06/02/2014 10:57	Line Op MSC	Time Out 06/02/2014 12:00
Seal 1 7132713	Weight (lb) 60,700	IB Carrier Truck-DA7234 Q
	Booking Number 038CH1009760	OB Carrier Vessel-64EX-14527E

Move History

LOAD	2014/06/02 10:57	From: YARD-RMT	To: VESSEL-64EX-14527E-180282
RECV	2014/05/29 10:25	From: TRUCK-DA7234	To: YARD-RMT

Non-Move History

UNIT_PROPERTY_UPDATE	Applied: 06/16/2014 09:47	Note: Sparcs Details Updated
UNIT_RECTIFY	Applied: 06/16/2014 09:47	Note:
UNIT_RETIRE	Applied: 06/02/2014 15:13	Note:
UNIT_RECTIFY	Applied: 06/02/2014 15:13	Note:
UNIT_PROPERTY_UPDATE	Applied: 06/02/2014 15:13	Note: Sparcs Details Updated

Transit

Category

STORAGE

POD

Time In

06/13/2014 14:43

Time Out

07/08/2014 14:08

IB Carrier

Truck-83329PY



OB Carrier

Truck-83329PY



Get Gate Transaction

Click the
magnifying glass

TRACKING – GATE TRANSACTIONS

Container	Chassis	Gate Transaction #	Booking/EDO	Bill of Lading	Trucker SCAC	License Plate
Gate Transaction Number						
Enter a gate transaction number:			<input type="text" value="15448"/>			
<input type="button" value="Get Gate Transaction"/>			<input type="button" value="Clear"/>			



TRACKING – GATE TRANSACTIONS

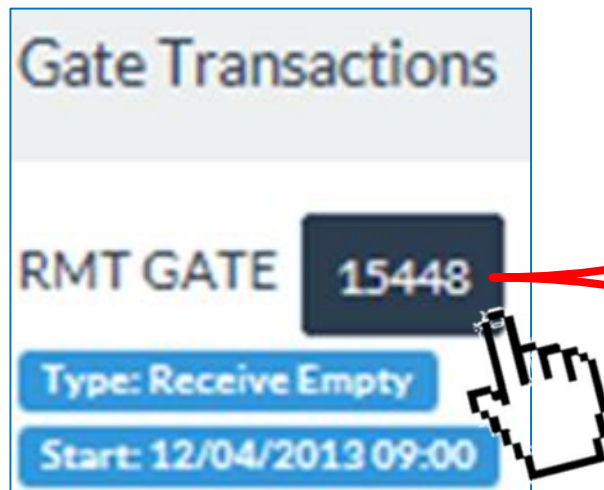
Container	Chassis	Gate Transaction #	Booking/EDO	Bill of Lading	Trucker SCAC	License Plate
<p>Gate Transaction Number</p> <p>Enter a gate transaction number: <input type="text" value="15448"/></p> <div><input type="button" value="Get Gate Transaction"/> <input type="button" value="Clear"/></div>						

Gate Transactions

Sort by: Gate Transaction Number ▼ Ascending ▼ Sort

RMT GATE	15448	MEDU8597451	VHI EXPRESS INC. (VHIE)	Stage: Receive	Status: COMPLETE	<input type="checkbox"/> Container Damaged?
Type: Receive Empty	TRLZ400269	Book:	16-896	Changed: 12/04/2013 09:00		<input type="checkbox"/> Chassis Damaged?
Start: 12/04/2013 09:00						<input type="checkbox"/> Hazardous?

TRACKING – GATE TRANSACTIONS



EIR# 15448

VIRGINIA INTERNATIONAL TERMINALS, LLC
EIR - NIT

DELIVER IMPORT

In: 2014-07-01 15:25:43
Out: 2014-07-01 16:43:25

Gate Transaction #: 15448

License Number: 1089567
SCAC: CRL

S/L: UAS
Container: UACU5729327
Chassis: PONZ454704
Size/Type: 40 96 GP

[Back](#)
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[Reload](#)
[Save as...](#)
[Print...](#)
[Translate to English](#)
[View page source](#)
[View page info](#)
[Inspect element](#)

Right-click to view menu
Click Print...

TRACKING – GATE TRANSACTIONS

Drop down menus reveal various sort options.

Gate Transactions			Sort by: Gate Transaction Number ▾ Ascending ▾ Sort		
RMT GATE 15520 Type: Receive Export Start: 2013/12/05 10:03	MEDU8597451 TRLZ403625 Book: 038CHI1117595	ROADRUNNER INTERMODAL SERVICES, LLC (RRIS) RR3Z30	Stage: Receive Status: COMPLETE Changed: 2013/12/05 10:03	<input type="checkbox"/> Container Damaged? <input type="checkbox"/> Chassis Damaged? <input type="checkbox"/> Hazardous?	
RMT GATE 15500 Type: Deliver Empty Start: 2013/12/04 14:37	MEDU8597451 TRLZ403625 Book: 038CHI1117595	ROADRUNNER INTERMODAL SERVICES, LLC (RRIS) RR3-Z30	Stage: Deliver Status: COMPLETE Changed: 2013/12/04 14:37	<input type="checkbox"/> Container Damaged? <input type="checkbox"/> Chassis Damaged? <input type="checkbox"/> Hazardous?	
RMT GATE 15448 Type: Receive Empty Start: 2013/12/04 09:00	MEDU8597451 TRLZ400269 Book:	VHI EXPRESS INC. (VHIE) 16-896	Stage: Receive Status: COMPLETE Changed: 2013/12/04 09:00	<input type="checkbox"/> Container Damaged? <input type="checkbox"/> Chassis Damaged? <input type="checkbox"/> Hazardous?	

TRACKING – OTHER SYSTEMS

Container Numbers Enter container numbers: (filtering & check-digit calculation enabled)	Chassis or Non-Standard Equipment Numbers Enter equipment numbers separated by commas: TLXZ413403, APLZ456321
--	---

Other VIT Systems can easily be searched for units not found at NIT or RMT.
Place a check in the box next to the unit number(s) and click to
Track Selected Units in other Systems.

Equipment Not Found		
<input type="checkbox"/>	TLXZ413403 Not Found	
<input type="checkbox"/>	APLZ456321 Not Found	
Track Selected Units in other Systems		
<input type="checkbox"/> NIT/VIP/CY System	<input type="checkbox"/> APMT System Equipment History	<input type="checkbox"/> APMT System Import Availability
limit one equipment #		

TRACKING – BOOKING/EDO OR BILL OF LADING

Tracking

[Container](#) [Chassis](#) [Gate Transaction #](#) **Booking/EDO** [Bill of Lading](#) [Trucker SCAC](#) [License Plate](#)

Booking/EDO Number

Enter a booking or EDO number:

Submit

Clear

Tracking

[Container](#) [Chassis](#) [Gate Transaction #](#) [Booking/EDO](#) **Bill of Lading** [Trucker SCAC](#) [License Plate](#)

Bill of Lading Number

Enter a bill of lading number:

Submit

Clear

TRACKING – SCAC OR LICENSE PLATE

Container Chassis Gate Transaction # Booking/EDO Bill of Lading **Trucker SCAC** License Plate

Standard Carrier Alpha Code

Enter a trucker SCAC:

Get Gate Transactions For Date: Going Back 1 Day(s)

Container Chassis Gate Transaction # Booking/EDO Bill of Lading Trucker SCAC **License Plate**

License Plate Number

Enter a truck license plate number:

Get Gate Transactions For Date: Going Back 1 Day(s)

Just as with Gate Transactions, a Date range is also required for Trucker SCAC and License Plate Queries.

REPORTS

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Vessel Schedule

Empties by Line

Line Operators

REPORTS – VESSEL SCHEDULE

This Vessel Schedule will become the master vessel schedule for all facilities, including those not on the N4 system. The first date allowed for Export delivery will also be posted here.

VESSEL SCHEDULE (VESSEL VISITS) (DEMONSTRATION ONLY)

InboundArrivedWorkingCompleteDeparted

Sort by:

DateAscSort




Filter

Date Range Cutoffs

ETA: 5/12/2014





ATD: 4/5/2014

Update

GAX	IB: 013W OB: 013E	GGG	IB: FG401R OB: FG401R	NUE	IB: 0620W OB: 0620W
NIT		APM		APM	
2013/11/18 07:00 ETA		2014/01/14 08:00 ETA		2014/01/27 08:00 ETA	
Visit: CESS-013W		Visit: MDJD-FG401R		Visit: REFN-0620W	
 Hapag-Lloyd	CHARLESTON EXPRESS		MSC JUDITH	 EVERGREEN	EVER REFINE

REPORTS – EMPTIES BY LINE

EMPTIES IN YARD BY LINE

EVG 				HLP 				MOL 				MSC 			
Facility	Type	Damaged Good		Facility	Type	Damaged Good		Facility	Type	Damaged Good		Facility	Type	Damaged Good	
RMT	40' 9'6" DR	7	47	RMT	40' 8'6" DR	0	12	RMT	40' 9'6" DR	0	20	RMT	40' 8'6" DR	0	106
				RMT	40' 9'6" DR	2	11					RMT	40' 9'6" DR	1	22

Much like the Empty Pickup page today, Empties By Line shows you where empties are available by Line Operator for facilities using the N4 Terminal Operating System.

REPORTS - LINE OPERATORS

Line Operators		
ACL  Atlantic Container Lines	ALI  Aliança Navegação e Logística	ANL  AUSTRALIAN NATIONAL LINE
APL  AMERICAN PRESIDENT LINES	BBC  BBC Chartering	CCT  COLUMBIA COASTAL
CHS  CHINA SHIPPING CONTAINER	CMA  CMA (AMERICA) INC	COS  COSCO CONTAINER LINES AMERICAS, INC.
CPL  MONTEMAR/LIBRA	CSA  CSAV Agency LLC	DEL  DELMAS AMERICA AFRICA
EIM  EIMSKIP USA INC	EMODAL  EMODAL	ESL  EMIRATES SHIPPING AGENCIES USA

Line Operator names, icon and 3-letter codes

SUPPORT

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SUPPORT

CUSTOMER SUPPORT CENTER

TRACKING

HOW TO QUERY

[Using the Container and Chassis input boxes](#)

[Copy and Paste container numbers](#)

[Unit \(Visit\) vs. Gate Transaction Tracking](#)

[Export Booking, EDO and Bill of Lading Tracking](#)

[Gate Transactions by Gate Transaction Number, Trucker SCAC or Truck License Plate](#)

UNDERSTANDING RESULTS

[Unit Visit Results, Availability, Impediments, History and Drill Down](#)

[Unit Visit Results: Track in Other Systems](#)

[Gate Transaction Results and Equipment Interchange Receipt \(EIR\)](#)

EXPORT BOOKING AND EQUIPMENT DELIVERY ORDER (EDO) TRACKING

The Booking/EDO input control allows you to submit an order number to lookup information about an Export Booking or EDO. To understand the difference between these two types of orders in the N4 system, please refer to the [Glossary of Terms](#).

After the system returns results for the Booking or EDO, you have the option to get the Unit Visits associated with that particular order. While the order may be in the N4 system, if the containers are dispatched or received at a facility that is not on the N4 system, they may not appear in the result set.

Booking/EDO

Enter a booking or EDO number:

Booking	Port of Loading	Line Operator	Vessel Code-Voyage	Vessel Name	Hazardous?	Reefers?	Quantity	Tally In (Received)	Tally Out (Dispatched)
20021103 A/M		LVG	SNOW 01461	SANTA PAOLA	<input type="checkbox"/>	<input type="checkbox"/>	1	2	2

Visit State: Departed Sort by:

<input type="checkbox"/>	FMCL09348518 Chassis: NYK2416473	40'-9'6" DR RMT EVG Export	Created: 2012/07/09 14:44 Last Move: 2012/07/16 13:24 Time In (yard): 2012/07/09 14:44 Time Out: 2012/07/16 13:24 Dwell: ?
<input type="checkbox"/>	FMCL09864584 Chassis: TAO2431469	40'-9'6" DR RMT EVG Export	Created: 2012/07/09 11:43 Last Move: 2012/07/16 13:24 Time In (yard): 2012/07/09 11:43 Time Out: 2012/07/16 13:24 Dwell: ?

BILL OF LADING TRACKING

The Bill of Lading input control allows you to submit a bill of lading number to lookup information about the bill.

After the system returns results for the bill of lading, you have the option to get the Unit Visits associated with that particular bill.

GLOSSARY OF TERMS

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You can click “[Glossary of Terms](#)” to navigate to a list of N4 terms and definitions used on the website.

EXAMPLE:

EIR: Equipment Interchange Receipt. A receipt that is given to a truck driver for verification of the gate transactions that were performed at the terminal. The EIR number is the same as the Gate Transaction Number. This number is only unique within a specific facility.

VIP RAIL WAYBILL

This page is for creating a **RAIL WAYBILL** for moving non-hazardous containers to and from Virginia Inland Port at Front Royal. **On-line Delivery Orders are no longer required for NIT gate deliveries.**



VIP RAIL

Current Step

User Authorization

Enter Container(s)

Validate Container(s)

Enter Consignee

Process

Done

Inland Port Waybill Step by Step

Welcome to the Online **Inland Port Waybill** System.

This step-by-step Wizard will walk you through the process of entering information for your containers to generate a waybill for non-hazardous rail moves.

The waybill will be processed using your credentials below:

User: Kiym Ward, Manager, Customer Service

Email: kward@vit.org

Company: Virginia International Terminals (VIT)

Type: Public Sector

Broker Code:

Start >

~~DELIVERY ORDERS~~

Delivery Orders are no longer required for gate moves at NIT.

Delivery Orders are no longer required for gate moves at NIT.

Delivery Orders are no longer required for gate moves at NIT.

<u>N4 Portal</u>	<u>Website Features Comparison</u>	<u>VIT.org</u>
Yes	Container Tracking	Yes
No	Rail Waybill –VIP Rail	Yes
No	Manage your own Container Lists	Yes
No	Create Alerts on Container Events	Yes
No	Chassis Availability Grid	Yes
No	Customized data grids and reports	Yes
Yes	Empty Container Pickup Grids	Yes
Yes	TIR Look up	Yes
Limited	Reports	Yes
No	Terminal Cameras	Yes

EMPTY PICKUP GRIDS

N4 Portal	Facility	VIT.org
Yes	NIT	No
No	APMT	Yes
No	NY,PY,AN	Yes
Yes	RMT	No

CONTAINER HISTORY ACCESS

N4 Portal	Facility	VIT.org
Yes – History activity after 6\20\2014	NIT	Yes – History activity before 6\20\2014
No	NY,PY,AN	Yes
No	APMT	Yes
No	PY, NY, & VIP	Yes
Yes	RMT	No



FOR ADDITIONAL ASSISTANCE PLEASE CONTACT

THE CUSTOMER SERVICE TEAM

POVCUSTOMERSERVICE@VIT.ORG

757-440-7160

