eModal Appointments

(Motor Carrier)



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(Motor Carr	rier)	1
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1. How to Create an Appointment

Once logged into eModal, select at the top of the screen. Under the category "Appointments" all participating terminals will display. Select the terminal in which you would like to create an appointment. Once in the Appointment Module you will then be able to select the type of appointment you want to create: Import, Export, Empty Pick-Up, and Empty Drop off. (Dual appointments may be created for Import/Export Appointments.) See below on how to create an appointment by appointment type.

≡Menu				Tools
EMODAL	Home			
TRUCKS/DRIVERS	ADD DRIVER	MANAGE TRUCKS	MANAGE DRIVERS	VIEW DRIVERS
	TERMINAL ACCESS			
CONTAINERS	IMPORT AVAILABILITY	EXPORT AVAILABILITY	MANAGE FOLDERS	EMODAL PRO
	PAYMENT OPTIONS	PAY FEES	PAYMENT HISTORY	CREDIT BALANCE
APPOINTMENTS	APL-GGS	VIT-NIT	OICT	
RFID	RFID SUMMARY	BUY RFID TAGS	PAYMENT HISTORY	MANAGE RFID
	RFID STATUS	PROBLEM MESSAGE		
SCHEDULER	PRE-ARRIVAL	ADD APPOINTMENT	MANAGE OICT APPTS	
CHASSIS	CHASSIS REGISTRATION	PRE-AUTHORIZATION	MOVE HISTORY	CHASSIS INVOICE
PORTS/TERMINALS	PARTICIPATING TERMINALS	PORT/TERMINAL AGREEMENTS		
MY ACCOUNT	MANAGE COMPANY	CHANGE PASSWORD	CREATE SUB-USER	MANAGE USERS
	MANAGE ADDRESSES	MANAGE PHONES	PAYMENT OPTIONS	
MY SETTINGS	MY ALERTS	MY TIPS		
HELP	NEW TICKET	EXISTING TICKETS		



1.1. Import Appointment

Step 1: Select the "Add New" button

1	•										
0	Edit 🚺 Remuve	🔂 Add New									X
-	CONTAINER #	APPT #	Slot	Status		Error	DUAL	YARD LOC	Ľ	INE	Bill Of Lading #
		T	T		•				T	•	T
	MWCU6233617	<u>5002</u>	04/17/2014 - 01:00	CONFIRMED				Yard Grounded	d (YARD)		
	GESU6800520	<u>5001</u>	04/17/2014 - 08:00	CONFIRMED				Yard Grounded	(YARD)		
•											Þ
	▲ 1 ▶ ₩	Page Size: 2	20 🔻								2 Items In 1 Pages

- Container Number(s) / Bills of Lading OR
- Upload Container Number(s) / Bills of Lading
- Select Submit

Add Nev	v		
Cont	ainers	🔘 Bills Of La	ding
Containe	r Number((S)	
NYKU8	183904		
Upload F	ile: ?	Brow	se
	Submit	Cancel	



Step 3: User must enter:

- Date
- (Time) Slot
- (+) Dual Appointment (if applicable)
- Select the "Submit" button (unless making a Dual Appointment)

🛃 s	Submit 🗱 Cancel									
	Container #	Date	Slot	Dual	Truck Lic Plate	Use Own Chassis?	Available	Yard Loc.	Line	Bill Of Lading
		4/28/2014	05:00 - 06:00	•						
x	NYKU8183904	4/28/2014	05:00 - 06:00	• +		No		Yard Grounded (YARD)		
•			III							+
Coun	t:1									

If Dual has been selected the following will also need to be entered:

- (Export) Container #
- Line
- Select the "Submit" button

	Submit 🗱 Cance	el								
	Container #	Date	Slot	Dual	Truck Lic Plate	Use Own Chassis?	Available	Yard Loc.	Line	Bill Of Lading
				-						
x	NYKU3693422	4/28/2014	16:00 - 17:00	-		No	YES	Yard Grounded (YARD)		
	Dual Details		Export							
	Container #	Line								
	CONTAINER1	MSCU 🔻								
•										•
Co	unt:1									



Step 3: Appointment Confirmation will display. Click "OK" to close out of the window. User will receive a notification email with confirm details. (For Dual Appointments the same Appointment number will be given for the Import and Export Appointment.)

Confirmat	ion				× 🕄					
Appt. #	Slot	Container #	Sz/Tp/Ht	Description	Error					
0016	04/28/2014 - 13:00	NYKU3693422	20DR86	Confirmed Appointment Created.						
0016	04/28/2014 - 13:00	CONTAINER1		Confirmed Appointment Created.						
Count : 2										
OK										

Note: If a container is not yet available (I.E. the container is still on the vessel) a user will not be able to confirm an appointment for the container, however the container will remain on the Import Appointment screen, otherwise known as the Watch list. Once the container(s) become available the user will receive a notification email and may then create an appointment.



1.2. Export Appointment

Step 1: Select "Add New" button

🥖 Edi	t 🗍 Remove	🕀 Add New							× 🕅
-	CONTAINER #	-	Аррт, #	SLOT	Status	Error	DUAL	LINE	
		T		T	•				•
No Reco	rds Found.								
		Page Size: 20	•					0 Items	; In 1 Pages

- Line
- Container number(s)
- Date
- (Time) Slot
- Select "Submit" to continue (unless making a Dual Appointment)

	Line: CMDU 🔻	Add Containers			
	Container	Date	Slot	Dual	Truck Lic Plate
		4/28/2014	16:00 - 17:00 💌		
X	CONTAINER	4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
x		4/28/2014	16:00 - 17:00 💌	+	
X		4/28/2014	16:00 - 17:00 💌	+	



To create a Dual Appointment Select the (+) button and enter the following information:

- (Import) Container number(s)
- Select "Submit" to continue

(Note: Additional containers may be added by selecting the "Add Containers" button)

BKNUM123	Line: ACL	-	Add Containers			
	Container		Date	Slot	Dual	Truck Lic Plate
			4/18/2014			
X	CONTAINER1		4/18/2014)7:00 - 08:00 (200) 💌	-	
Dual De Containe		€ Imp	ort			
x			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014	•	+	
X			4/18/2014		+	
X			4/18/2014	•	+	

Step 3: Appointment Confirmation will appear. Select "OK" to close window. User will receive a confirmation email.

	Contonner		Date	5101	D'uui	THOSE STOLEN.
Confirmatio	on					
						X
Appt. #	Slot	Container #	Description			Error
0156	04/28/2014 - 09:00	CONTAINER	Confirmed Appointment Creat	ed.		
Count : 1						
			ОК			
				17(19)		



1.3. Empty-Pickup Appointment

Step 1: Select "Add New" button

My Empty Pick-Ups								
🖉 Edit 🗊 Rem ve 💽 Add	i New						X	
RELEASE ORDER #	Equip Size	Аррт. #	Slot	Status		Error	LINE	
T	•	T			•			·
No Records Found.								
H 1 Page Si	ze: 20 💌						0 Items In 1	Pages

- Release Order(s) / Upload a File containing Release Order(s)
- Select "Submit" to continue.

Add New
Release Order(S): RELEASEORDER2
Upload File: ? Browse
Submit Cancel



Step 3: User must select:

- Line
- Sz/Tp/Ht
- Date
- (Time) Slot
- Select the "Submit" button to continue

(Note: Additional containers may be added by selecting the "Add Containers" button)

Release	Order #: RELEASEORDER2	Line: HDMU 🔻	Add Containers	
	Sz/Tp/Ht	Date	Slot	Truck Lic Plate
		3/27/2014		
x	200T80 -	3/27/2014	38:00 - 09:00 (200)	
X	-	3/27/2014		
X	-	3/27/2014		
X	-	3/27/2014	-	
X		3/27/2014		
X	•	3/27/2014	-	
X		3/27/2014		
x	•	3/27/2014	•	
x		3/27/2014		
X	-	3/27/2014	•	

Confirma	ation				
					X 🔀
Appt. #	Slot	Sz/Tp/Ht	Release Order	Description	Error
5018	03/27/2014 - 08:00	200780	RELEASEORDER2	Confirmed Appointment Created.	
Count : 1					
			(ОК	



1.4. Empty Drop-Off Appointment

Step 1: Select "Add New" button

My Empty Drop-Offs								
🖉 Edit 🗊 Remove	🖸 Add New							🛛 🔀
CONTAINER #	EQUIP SIZE	Аррт. #	Slot		Status	Error	LINE	
	T		T	T	•]	•	•
No Records Found.								
	Page Size: 20 💌							0 Items In 1 Pages

- Number of Appointments OR
- Container number(s)
- Select "Submit" to continue.

dd New	
Appointments	C Containers
lumber Of Appoint	ments:
from a start of the start of the	
C I I I I	Cancel



Step 3: User must enter:

- Line
- Container #
- Date
- (Time) Slot
- Select "Submit" to continue

🛃 Submit	Ӿ Cancel				
	Line	Container #	Date	Slot	Truck Lic Plate
	HAP	•	5/1/2014		
x	HAP	▼ CONTAINER1	5/1/2014	11:00 - 12:00 (200)	
x	HAP	▼ CONTAINER2	5/1/2014	09:00 - 10:00 (200) 💌	
Count : 2					

Confirma	ntion					
						X
Appt. #	Slot	Container #	Sz/Tp/Ht	Cargo Ref #	Description	Error
0059	03/28/2014 - 09:00	CONTAINER1	20OT80		Confirmed Appointment Created.	
0060	03/28/2014 - 09:00	CONTAINER2	20OT80		Confirmed Appointment Created.	
Count : 2						
				OK		
			ί	UK		



2. Editing an Appointment

A user may edit appointment details for every appointment type.

- If a Container # or Date is changed, the original Appointment # will be cancelled and a notification email will be sent out. A notification email will also be sent with the new Appointment #.
- If the Appointment Slot is changed, the Appointment # will remain the same.

2.1. Edit Import Appointment

Step 1: Select Appointment(s) to be edited and then select "Edit".

	Edit 🗊 Remove	🔁 Add New									× 🕅
	CONTAINER #	Аррт #	Slot	Status	EF	ROR D	DUAL	Yard Loc	LINE		BILL OF LADING #
		T		T	•					•	T
\mathbf{F}	YMLU8655250	0026	04/28/2014 - 11:00	CONFIRMED			D	Yard Grounded (YARD)			
•											•
1 Re	cords Selected										
M		Page Size: 20	•								1 Items In 1 Pages

Step 2: Make any desired changes and select the "Submit" button.

	Submit 🗱 Cancel									
	Container #	Date	Slot	Dual	Truck Lic Plate	Use Own Chassis?	Available	Yard Loc.	Line	Bill Of Lading
]						
X	YMLU8655250	4/28/2014	11:00 - 12:00 -	_		No	Yes	Yard Grounded (YARD)		
	Dual Details		Export							
	Container #	Line								
	CONTAINER1	MOL								
•										Þ
Cour	nt:1									



Confirmat	ion				
					X
Appt. #	Slot	Container #	Sz/Tp/Ht	Description	Error
0026	04/28/2014 - 11:00	YMLU8655250	40DR96	Confirmed Appointment Updated.	
0026	04/28/2014 - 11:00	CONTAINER1		Confirmed Appointment Updated.	
Count : 2					
			ОК		



2.2. Edit Export Appointment

Step 1: Select Appointment to be edited and select the "Edit" button

🥒 Edit	🚺 Remove 🕒 Add New						X
	Container #	Аррт. #	Slot	Status	ERROR	DUAL	LINE
	T	T		•			•
Þ	CONTAINER1	0026	04/28/2014 - 11:00	CONFIRMED		D	MOL
1 Record	is Selected						
	1 N Page Size: 20	•					1 Items In 1 Pages

Step 2: Make any desired changes and select the "Submit" button

	Line: MOL	 Add Containers 			
	Container	Date	Slot	Dual	Truck Lic Plate
			•		
x	CONTAINER1	4/28/2014	11:00 - 12:00 💌	-	
	Dual Details Container # YMLU8655250	€ Import			

Confirmation										
			× 1							
Slot	Container #	Description	Error							
04/28/2014 - 11:00	CONTAINER1	Confirmed Appointment Updated.								
04/28/2014 - 11:00	YMLU8655250	Confirmed Appointment Updated.								
		OK								
		<u>ok</u>								
	Slot 04/28/2014 - 11:00	Slot Container # 04/28/2014 - 11:00 CONTAINER1	Slot Container # Description 04/28/2014 - 11:00 CONTAINER1 Confirmed Appointment Updated.							



2.3. Edit Empty Pick Up

Step 1: Select the Appointment to be edited and select the "Edit" button.

	My Empty	Pick-Ups										
(Carles Add New											
		Release Order #	Equip Size	Аррт. #	Slot	Status	Error	Line				
		T	•	T		•		-				
	\mathbf{F}	RELEASEORDER	20FR80	<u>5005</u>	04/11/2014 - 10:00	CONFIRMED		EISU				
	1 Records Selected											
		1 🕨 🕅 Page Size:	20 🔻					1 Items In 1 Pages				

Step 2: Make any desired changes and select the "Submit" button

Release Order #: RELEASEORDER	Line: EISU 🗸	Add C	Add Containers		
Sz/Tp/Ht	Date	Slot	Truck Lic Plate		
X 20FR80 -	4/11/2014	10:00 - 11:00 (200) -			
×		-			
×		•			
× •					
×		•			
×		•			
×		•			
x -		-			
×		•			
X -		•			

📰 Confirma	tion					
						×
Appt. #	Slot	Sz/Tp/Ht	Release Order	Description	Error	
5005	04/11/2014 - 10:00	20FR80	RELEASEORDER	Confirmed Appointment Updated.		
Count : 1						
				OK		



2.4. Edit Empty Drop-Off

Step 1: Select Appointment to be edited and select the "Edit" button

	My Em	pty Drop-Offs							
(🥒 Eo	dit 📋 Remove 🕻	🕽 Add New						X
	-	Container #	Equip Size	Аррт. #	Slot	Status	Error	LINE	
		T	-	T		•		-	
		CONTAINER1	20OT80	0008	04/10/2014 - 09:00	CONFIRMED	1	CMDU	
		CONTAINER2	20OT80	0009	04/10/2014 - 10:00	CONFIRMED	1	CMDU	
	1 Reco	ords Selected							
	M	<1 ▶ ▶ P	age Size: 20 💌						2 Items In 1 Pages

Step 2: Make any desired changes and select the "Submit" button

New Drop-Of	ff Appointmer	nt	Enter Appointment Information For Eligible Containers In The Grid Below									
Submit K Cancel												
	Line	Container #	Date	Slot	Truck Lic Plate							
		•										
x	CMDU	▼ CONTAINER1	4/10/2014	09:00 - 10:00 (200) 💌								
Count : 1												

Confirma	ation					
						× 1
Appt. #	Slot	Container #	Sz/Tp/Ht	Cargo Ref #	Description	Error
5007	04/11/2014 - 11:00	CONTAINER1	200780		Confirmed Appointment Created.	
Count:1				ОК		

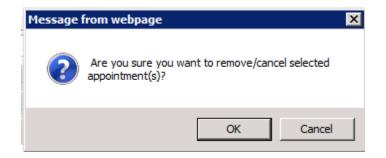


3. Cancelling an Appointment

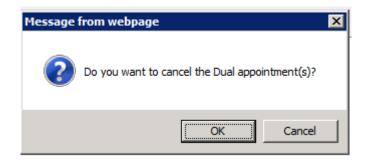
Step 1: Visit the appointment type to be cancelled. For example: Import Appointment Screen. Select appointment(s) to be cancelled and select the "Remove" button.

🥜 Eo	t 🗊 Remove		Add Ne	w											X
	CONTAINER #		Аррт #		Slot		Status		Error	DUAL	Yard Loc	Ŀ	NE	Bill C	F LADING #
		T		T		T		•				T	•		T
\mathbf{E}	SUDU1407601		<u>0004</u>		04/30/2014 - 14:00		CONFIRMED			D	Yard Grounded (YARD)				
	SUDU7857859		0005		04/30/2014 - 14:00		CONFIRMED				Yard Grounded (YARD)				
٠	< III														+
1 Records Selected															
	H I H Page Size: 20 2 Items In 1 Page											ms In 1 Pages			

Step 2: Select "Ok" to confirm. User will receive a confirmation email.



If the Appointment is a Dual Appointment, the user will also see a pop up "Do you want to Cancel the Dual appointment(s)? If the user does not select "Okay" to the second notification then only the first appointment will be cancelled.



User will receive Notification email of the Cancelled appointment.

